



Business Process Management

WorkflowMaster is the business process management system you need to easily model your organisation's workflow processes with an intuitive user-friendly interface.

WorkflowMaster manages the flow of documents in three distinct phases: In-Process, Active and Archived. All your work procedures will be conducted using efficient routing services including role-based, personalised and ad-hoc routing.

Assign tasks

WorkflowMaster gives you dynamic task assignment/reassignment capabilities to gain a faster pace in achieving your business objectives on a daily basis.

Notifications

Receive automatic notifications for each achieved business process according to your business life cycle, which gives you total control over the status of all of your work flow.

Manage your documents

WorkflowMaster is equipped with document management capabilities which allow you to attach a wide variety of documents to each workflow process giving you proper documentation for each workflow procedure within your company. This allows you to establish a digital archive for all your documents.



Reports and Statistics

Along with the Follow Up and Audit Trail features, you will be able to obtain comprehensive reporting and statistics to measure the enterprise performance and to tune the workflow cycles of your business.

Forms Base

WorkflowMaster incorporates the "Forms Base" which is an automatic forms generator to design your company standard forms that will circulate in the work flow.

Contact CSG to obtain this solution:

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